

GRHHN Spotlight:

Traci DeLario, Intake Supervisor



Traci DeLario recently began her new role as Intake Supervisor at GRHHN in mid-December. Traci manages the “front door” of the Health Home. For providers, clients, and care management agencies, Traci and her team are a vital resource.

Their role is to guide clients and providers in the right direction in getting answers to their questions, whether that means facilitating communication between providers and Care Management Agencies, providing education around Health Home Eligibility and referral completion to ensure clients have access to services, or simply answering client or family member’s general questions.

Traci brings more than 12 years of Social Work experience to GRHHN ranging from providing direct care, to actively working in the community, as well as administrative duties. She most recently worked for the Sisters of St. Joseph as the Director of one of their ministries on Lyell Avenue. Traci earned her Masters of Social Work Degree from Nazareth College.

“I really see my role as the Intake Supervisor as an extension of my career as a Social Worker,” Traci explained. “Although I’m not providing direct care in my new position, I really see it through the lens of supporting people in our community and offering them the resources to make positive changes in their lives.”

Traci also values the opportunity to continue to build relationships with our current community providers well as creating new partnerships with others.

“I’ll be reaching out to see what kind of additional support I can provide. I truly value partnerships and collaborations, so don’t be surprised if you get a phone call from me in the near future to introduce myself and see how GRHHN can best support your agency.” Traci said.

Traci and her supportive husband Josh have a daughter Asia, 5, and a son Amir, 1.

To reach Traci DeLario call 585-350-1405 or email her at Traci_DeLario@flpps.org