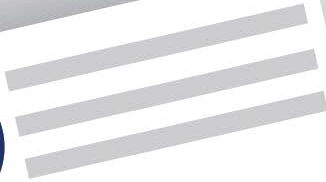




# grhhn

Greater Rochester  
Health Home Network



*Care  
Management*

X \_\_\_\_\_





## Benefits of Health Home Care Management

- Care Coordination and collaboration among providers
- Decreasing Emergency Room and inpatient use
- Supporting access to health care services
- Linkage with community resources to provide comprehensive care



## With GRHHN

- A Health Home Care Manager will partner with your practice to ensure quality care coordination to improve patient outcomes.
- GRHHN staff are available to support Care Management Agency communication with your practice.
- We serve adults and children.

GRHHN plays a critical role in providing care management to fragile clients throughout the region by supporting self-management, increasing quality of life, and reducing unnecessary costs.





## Eligibility

- Medicaid recipients (includes managed care and dual eligible - Medicaid and Medicare)
- Adults receiving the majority of their care in Monroe County
- Those who have:
  - significant mental illness or serious emotional disturbance
  - HIV/AIDS
  - complex trauma, if under 21
  - two or more chronic health conditions (i.e. asthma, diabetes, heart disease, mental health condition, substance use disorder, etc.)




## Making a Referral is Easy

- Make an **ONLINE CARE MANAGEMENT REFERRAL** at: <https://referral.grhhn.org> or call **585-350-1400** if you have any questions about making a referral
- Referrals can also be submitted to GRHHN via fax 585-978-7714 or sent via secure email to [grhhnintake@flpps.org](mailto:grhhnintake@flpps.org)
- Patient consent is required (verbal consent is acceptable)

# FLPPS and GRHHN Alignment

- Our connection with Finger Lakes Performing Provider System (FLPPS) provides a wealth of tools and actionable data that can help you deliver the best possible care to your patients.
- GRHHN and FLPPS are powerful resources to help you navigate the latest rules and regulations in the health care industry.



**GRHHN links patients who have complex chronic conditions to community and care supports, and assists in coordinating medical and behavioral healthcare.**