

GRHHN Spotlight:

Tanika Jones, Quality Support Specialist

When Tanika Jones first heard the concept of a “health home,” she was intrigued. The idea of a group of health care and service providers working together to make sure patients get the care and services they need to stay healthy was something Tanika knew was desperately needed.



“I’ve worked in human services for more than 20 years and helping the homeless and children are true passions for me, and I knew right away a health home concept would truly empower these populations,” Tanika said.

After working at Catholic Family Center as a case manager, Tanika took a position with Huther Doyle, where she was introduced to the concept of a health home.

“Taking care of a patient’s health care **and** social needs is so important,” Tanika explained.

After Huther Doyle, Tanika transitioned to Rochester Rehabilitation Center, facilitating resource navigation and starting their care management program. Tanika has brought this expansive experience to her position at GRHHN.

Tanika also facilitates training on how to put information into *Netsmart*, a care management patient form.

“I really see my role as supporting care managers with documenting the core services we provide to our patients,” Tanika explained.

Moving forward, GRHHN will continue to focus on high quality trainings. “We’re in the process of developing a training for how to develop a plan of care. We’re also developing job aides to assist with plans of care. This is all about providing the best patient care possible, which is why we’re all so passionate about the work we’re doing.”

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