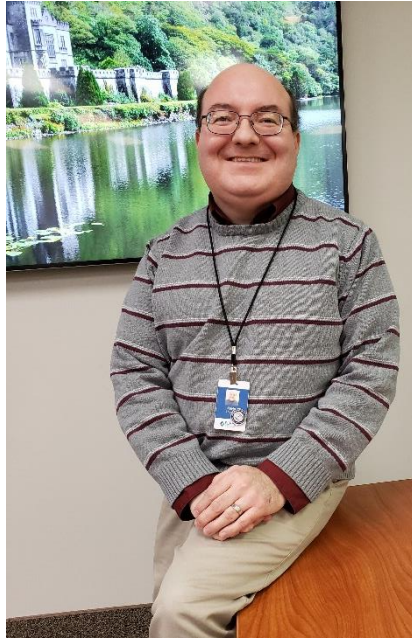


GRHHN Spotlight:

Kevin Thomas, Intake Specialist



Kevin Thomas refers to himself as the "front door" of the Greater Rochester Health Home Network. His calming, soothing demeanor offers a welcoming presence for GRHHN.

As an Intake Specialist, Kevin processes referrals, communicates with Care Management Agencies and partner agencies. Along with Intake Supervisor Amy Nixon and Program Specialist Shannon Smith, Kevin coordinates the movement of referrals to CMAs or other health homes.

"I'm on the phone, responding to emails, talking to clients doing referrals and very often explaining what a health home is and what we do," Kevin said.

Kevin has an impressive and diverse background including dual master's degrees in counseling psychology and pastoral ministry from Boston College. Kevin did outreach counseling in Massachusetts and provided support to an office of mental health counseling. He also served in a clerical role at a University of Rochester primary care group that served the same clients that GRHHN serves.

Kevin has been at GRHHN for two years, and he's seen significant growth in the organization.

"I've really observed how we've streamlined and improved our workflows and I can really see the momentum we have now to take on more referrals and provide excellent care," Kevin said.

Life outside of work keeps Kevin quite busy. He and his wife have a daughter 14 months old and they have a pet rabbit named Julie.

"Knowing that we are making a difference in our client's lives is the most satisfying part of my job," Kevin said.

To reach Kevin Thomas, call 585- 350-1411 or email him at Kevin.Thomas@flpps.org