

GRHHN isn't where you end up...  
it's where you start.

# Why choose the Greater Rochester Health Home Network?

## What is a Health Home?

- ✓ It is not a house or shelter
- ✓ It is an organization that provides a care manager to people with chronic conditions
- ✓ It links people to community and care supports, as well as coordinates medical and behavioral health care
- ✓ It is free to the person



## What makes GRHHN unique?

- We know our community and work closely with our providers
- We specialize in providing services in a concentrated area of New York State
- We respond quickly to referrals
- We provide effective care management to the most appropriate care management agencies

## The GRHHN Advantage

- Needs matter: We know and understand that a person's unique needs are paramount
- Relationships matter: We build on the established, trusted relationships each person has in their community
- Geography matters: We work to keep the person's care within their immediate community

## Who is eligible?

- ✓ Adults receiving the majority of their care in Monroe County
- ✓ Children receiving the majority of their care in Allegany, Cayuga, Chemung, Genesee, Livingston, Monroe, Ontario, Orleans, Seneca, Steuben, Wayne, Wyoming and Yates counties
- ✓ Medicaid recipients (includes managed care and dual eligible - Medicaid and Medicare)
  - Those with a significant mental illness or serious emotional disturbance, OR
  - Those living with HIV/AIDS, OR
  - Those with complex trauma, if under 21, OR
  - Those with two or more chronic health conditions (i.e. asthma, diabetes, heart disease, mental health condition, substance use disorder, etc.)

# How to submit a referral to GRHHN



Visit [www.grhhn.org](http://www.grhhn.org) and click on link under the *Contact* tab to download the referral:

1. Complete the *Referral for Care Management Form*
2. Acquire the person's consent to disclose their health information
3. Send completed referral with consent via secure email, fax or mail to:

Amy Nixon, Intake Supervisor  
2100 Brighton Henrietta Town Line Rd., Suite 200,  
Rochester, NY 14623 [Amy\\_Nixon@flpps.org](mailto:Amy_Nixon@flpps.org)  
Fax: (585) 978-7714 • Phone: (585) 350-1405



(585) 350-1400 • [www.grhhn.org](http://www.grhhn.org)

Connecting people with care  
and support services on their  
journey to better health